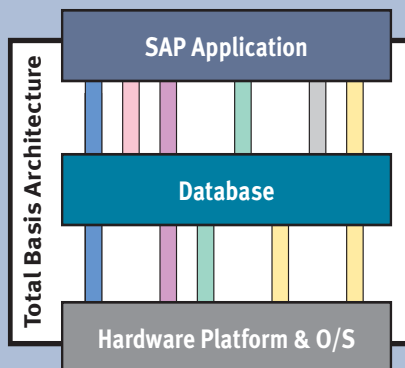# Total Basis Solutions for Your SAP Environment

MindWorks

MindWorks

is a Silicon Valley based SAP consultancy designed to meet the changing business needs of medium to large corporations. We specialize in SAP Basis. As an SAP preferred vendor, our employees work directly with SAP and possess deep knowledge and experience with R/3 implementations and upgrades.

Total Basis Architecture

SAP Application
Database
Hardware Platform & O/S

MindWorks Consulting Solutions

Whether you are installing, upgrading or supporting your SAP system, you want to feel confident in your choice of integration partners. MindWorks offers a full range of services to facilitate a smooth, cost effective and timely project implementation or upgrade.

The *Total Basis* Architecture

Your SAP system is an integrated, total enterprise solution. Managing it requires professionals with a complete understanding of the Basis and technical components, as well as your individual business needs. That is why MindWorks developed a different approach to implementing, upgrading and supporting your SAP system. We call it *Total Basis* and its foundation is built on a complete view of your ERP system. It not only encompasses the Basis components, the DBMS and hardware platform, it includes a view into the user demands on the application. If you are undergoing an upgrade, *Total Basis* also includes critical planning and coordination with the SAP development and functional teams responsible for maintaining your SAP environment. The end result is an efficient, cost effective, simple and easy to manage environment.

Our View of Basis

To truly appreciate the MindWorks view of the Basis components, it is important to first have a clear understanding of its use:

> *Basis is a set of programs and tools that allow for R/3 administration while insulating the R/3 system from hardware and operating system dependencies. Basis enables applications like FI, CO and SD to be seamlessly interoperable and portable across many operating systems and database products. SAP R/3 Basis runs on many popular operating systems and includes a relational database (DBMS) and a graphical user interface (GUI). In addition to the interface between system elements, the Basis module includes a programming environment for R/3 applications, a data dictionary, as well as system administration and monitoring tools.*

Basis is not an SAP application module – it is a comprehensive management, development and security environment. Because of its critical role in system performance, administration and security, Basis experts are crucial to the implementation and support of your ERP system.

Why Work with Us?

In a word, experience. We're a group of highly trained SAP pros who have implemented SAP software for major clients around the world. We've helped some of the largest companies in North America install, upgrade, optimize and tune their SAP systems. Our clients receive a higher return on their investment with our cost effective approach to implementations.

Companies like Apple, Nike, Chevron, Intel, Mitsubishi, Hewlett Packard, Adobe and even SAP choose MindWorks because our consultants are the best in the market. They have an average of six years SAP Basis Administration and twelve years of IT experience. Everyone on our Basis team has a degree in Engineering or Computer Science, and three-quarters of them possess an MBA or other advanced degree.

Call us for your free Basis system evaluation! 408.404.6977

Total Basis Consulting Solutions

IMPLEMENTATION Project Management	**BASIS ARCHITECTURE & DESIGN** Planning & Optimization	**BASIS ADMINISTRATION** Specialization & Support
• Installation & Upgrades • Scoping • Assessment • Capacity planning • Strategic planning • Execution	• Process engineering • System architecture • Standards design • Auditing • Stress testing • Change management	• Performance tuning • Security administration • Transport management • Archiving & DaRT • System monitoring • Print & Batch administration • Database administration • Hardware & O/S administration

Installations and Upgrades Made Easy

Installing SAP for the first time or upgrading an existing version can seem like a daunting task. Our *Total Basis* approach can make this process easier. Not only are our Basis experts familiar with all aspects of the Basis system and technical details of all major hardware and database platforms, we understand the SAP application and the importance of close coordination and planning with the SAP development and functional teams. This allows us to provide a more complete and streamlined solution to your implementation or upgrade.

Performing an upgrade? We upgraded a Fortune 100 company in just 15 weeks!

MindWorks understands how critical timing can be during an SAP project. Rapid SAP installation and upgrades is one of our areas of expertise. We helped ChevronTexaco upgrade from SAP version 3.1H to 4.6C in just 15 weeks. Let us show you how our unique approach can reduce production down time and compress potentially long term projects into shorter timeframes while reducing overall project costs.

Having unknown production problems?

Let MindWorks analyze your system to identify system bottlenecks.

Importance of Good Architecture and Design

A good SAP system architecture requires balancing costs and the need for an effective, maintainable system. If you suspect that you are spending too much on support, you may need to review your architecture. We provide audit and performance tuning services that can help you identify cost saving solutions for your SAP environment. We'll work with you to design standard processes, engineer cost effective security solutions, and identify measures to streamline your security and change management procedures. We have the knowledge and the tools to identify problems in your SAP system before they become a headache, so don't wait any longer.

Taking Basis Administration to the Next Level

Our system administration experts can help you develop a secure, efficient, and comprehensive administration plan for your SAP system. We'll create a roadmap for general SAP, UNIX and DBMS administration and assist you with specific needs in Change and Transport Management, security, or performance tuning. While we are on site, we will train your staff to understand the intricacies of the Basis architecture and simplify your support model. We even offer remote consulting to serve your needs without incurring travel costs.

If your system response time is greater than one second, you may be experiencing performance problems. Call us for a free system evaluation.

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